

Original Research Paper

# A Recommendation-Based Contextual Model for Talent Acquisition

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**Abstract:** It is important to assist the job seekers in selecting the perfect jobs, which suit candidates' current skills and career objectives. Given the job description and resumes in the unstructured form, choosing the best job manually is a tedious task, so there is a need for an automated system to deal with raw data. The extraction of structured information from applicant resumes is needed not only to support the automatic screening of candidates but also to efficiently route candidates to the corresponding occupational categories based on their respective skills. The primary objective of this article is to process and extract relevant information from the unstructured data, like resumes in the form of .pdf, .doc, using natural language processing. This study also proposes machine learning algorithms that exploit user context information to shortlist for the desired job role and also recommends alternative jobs to the candidates. Based on existing skills, new opportunities and possibilities will be introduced, which the candidate wouldn't have explored before. In addition, it also focuses on formalizing the problem of identifying the additional skills, taking into account the employee's existing skills. To exhibit the effectiveness of the proposed algorithms, various resumes have been passed and tried for different formats. The results obtained by the proposed method excel the traditional methods mathematically and practically.

**Keywords:** Talent Acquisition, Recommender System, Natural Language Processing, Eligible Candidates, Potential Candidates and Latent Candidates

## Introduction

People can find jobs online using many websites such as Monster and Indeed.com. These web platforms have been providing services for more than a decade; helping job seekers and organizations by saving a lot of money and time. To automate the workflow, the candidate has to enter long forms about different entities though most of the information is already present in the candidate's resume. Long forms demotivate users and may introduce delay and also there is a tendency of skipping non-mandatory fields even though the information is available.

Traditional approaches to information retrieval may not be appropriate for users. The reason being a greater number of results returned to a job seeker requires a lot of time to analyze options. Usually, many potential resumes may be excluded from the search results or may not be examined due to the complexity of the database and

stringent timelines. However, most people don't identify what is needed until it is shown. People may love a product, a movie, job opening- but may not be known that exists. Further, automatic parsing of resume documents is very challenging as resumes may contain partial sentences or full; may differ in the type of information, and order; conversion from different formats like.pdf, .doc, and .docx to text yields unexpected formats of information (Aluvalu and Jabbar, 2018; Deepa and Rajeswara, 2020).

To automate the recruitment process, the system should be independent of the order and type of information in the documents to parse effectively and efficiently. Taking into account the above-mentioned challenges, the primary objective of this article is to process and extract relevant information from the unstructured data, like resumes in the form of .pdf, .doc, etc., using natural language processing and shortlisting for the desired job role. This study also recommends

alternative jobs to the candidates based on the skills to introduce new opportunities and possibilities, which the candidate wouldn't have explored before. Recommender systems are broadly recognized in several fields to suggest services, products, and information to latent customers (Faqihi *et al.*, 2020; Le *et al.*, 2022; Boorugu and Ramesh, 2020; Ramesh and Madhavi, 2019). A recommendation is an important aspect of an organization's workforce for creating and maintaining the right skilled profiles. Proposed job recommendation is primarily aimed at supporting the discovery of jobs that may interest the user as it automatically returns suitable and prospective jobs.

### *Literature Survey*

The recommendation system is an eminent research area, which includes a lot of applications in the field of e-banking, e-health, and e-commerce (Aggarwal, 2016; Bobadilla *et al.*, 2013; Xavier Amatriain *et al.*, 2011; Shahab, 2019). Especially, in the field of e-recruiting, the role of a recommendation system is imperative (Kantipudi *et al.*, 2021). This section outlines the contributions of various researchers towards matching candidates with respective jobs.

Srivastava *et al.* (2018) focused on algorithms to provide training recommendations in an industrial setup. By keeping a record of the employee's training details and work experience, the authors formalized the problem of the next training recommendation. Past training data has been mined using several unsupervised algorithms to generate the next training recommendations. Though these algorithms beat several recommendation algorithms and also sequence mining algorithms, still there is a scope to enhance these algorithms to predict a sequence of training required for an employee's long-term career (Srivastava *et al.*, 2018).

Kumar *et al.* (2017) designed a method to explore the hiring pattern and intelligence behind it. To accommodate the known intelligence, machine learning methods are applied. This method offered a ranking system based on hiring patterns. Highly trained models were used to predict the ranking and sorting of resumes (Kumar *et al.*, 2017).

Belsare and Deshmukh (2018) presented the employment recommendation system, which uses various recommendation methods. Which are simple matching, collaborative and content-based filtering Belsare and Deshmukh (2018). Personalized recommendations can be generated using both content-based recommendation and collaborative filtering, hence these are more suitable for the job aspirants; however, collaborative filtering suffers from a cold start problem whereas with content-based recommendation too precise results might be created.

The main bottleneck in generating information retrieval systems is to stabilize the available expertise of

the text analysis methods and the capability to evaluate the model for quick interpretation. Prokhorov and Safronov (2019) provided an outline of natural language processing and machine learning approaches, which are very much essential to modern information systems to search and filter text documents (Prokhorov and Safronov, 2019; Deepa and Rajeswara, 2017).

Rodriguez and Chavez (2019) identified the required key attributes of profile in the process of job matching. This study implemented a prominent feature selection approach that extracts the most cogent attributes required for job matching.

Conventional recommender systems focused on either finding the best match between a candidate's preferences and the job description (content-based) or finding candidates with the same desires (collaborative filtering) (Ricci *et al.*, 2015; Jalili *et al.*, 2018). However, information regarding the user environment (contextual knowledge) can be used to amend the candidate's initial desires (Adomavicius and Tuzhilin, 2011; Lappas, 2020; Raj *et al.*, 2022). Several candidates prefer jobs closer to their skills, but some candidates seek jobs far beyond their skills. The recommendations for improving their lacking skills will help them in achieving their dream job.

### **Materials and Methods**

This article proposes two algorithms viz, JOB\_DJ and JOB\_Alternate for shortlisting a resume for the desired job role and alternate job recommendations respectively. It also identifies additional skills required by other candidates; keeping it as side information, the designed method not only improves the procedure of resume shortlisting but also can perform recommendations for new experts or skills.

#### *The Basic Idea*

Generally, it can be observed that most of the skills are commonly present in every resume. An individual resume may include special distinct skills which differentiate it from other resumes in the set. The basic idea here is that identification of special skills from each resume will reduce the time required to select an appropriate resume when compared to the time required to look for complete information.

#### *Skill-Based Talent Acquisition*

Talent acquisition is an approach to finding specialists for a position that requires a very specific skillset. This article explores the skill section of the candidate's resume and develops a strategy to identify potential resumes with special skills. This approach uses a blend of Natural Language Processing (NLP) and other sub-recommendations to suggest jobs to candidates. In our previous work, using an advanced library of NLP, Spa Cy,

an attempt has been made to capture candidates' special skills required for data scientist job selection (Suresh and Manusha Reddy, 2021). In this article, the work is extended to focus on shortlisting candidates for any desired jobs and generating alternative job recommendations that the candidate is most likely to select or interact with. The dataset includes seven resumes, which are in different formats and layouts.

### Organization of Special Skills Knowledge

The main bottleneck is to measure the quality of content in the resume's skills section. This study extends the concept of special skills to develop a technique for selecting appropriate resumes. Each part of the skill information can be organized into "skill\_type" and their corresponding "skill\_values". For example, 'programming-languages' is a skill\_type, and 'Java, Python' is skill\_values. From the resume's skills information, two types of skillsets can be extracted using NLP. The first is the Skill-type-Desired Jobst (SDJ) and the second is Skill-type-Alternate Jobs (SAJb).

### Approach to Build SDJ and SAJb

The approach to building data frame SDJ includes several steps: First, Information from the documents can be extracted using one of the Python libraries, PyPDF2, it includes extracting the text information, cleaning it, and then exporting it easily readable text files. Next, to program the model to process and analyze such a huge amount of data, NLP is used. The NLP's Spa Cy library has the Matcher tool, which can be used to specify custom rules for phrase matching. The process of the matcher tool involves: First, defining the required patterns, it involves creating a dictionary-1 with the set of skill types required for the desired job role. Next, these patterns are added to the Matcher tool and finally, the Matcher tool parses the resume documents to extract the skill values for the skill types mentioned in the dictionary-1. Once the phrases are found, the count of the respective skill type in the data frame is updated. It is important to assist the job seekers in selecting other alternative jobs, which suit with his/her current skills and career desires. Dictionary-2, skill types required for other alternative jobs are constructed. Considering the dictionary-2, SAJb is constructed; the approach of constructing SAJb is exactly similar to the SDJ.

### Organization of Candidates Based on Skills

After extracting the count of skill values to all skill types in the data-sets, the next part of the process is to well organize the candidates' resumes. Based on the count of the skill values, candidates can be categorized into one of the three categories: Eligible candidates, who have perfect skills required for the desired job role. Potential candidates, who have near potential skills. Latent

candidates, other candidates who are not skilled enough and may require additional skills.

### Setting Skills Threshold Value

The count of skill values of SDJ is compared against the threshold,  $T_{SDJ}$  in function JOB\_DJ. It helps to cluster the candidates into eligible candidates, potential candidates, and latent candidates. The objective of clustering the candidates is to improve the efficiency of HR analytics in meeting the need for talent acquisition.  $T_{SDJ}$  could be chosen effectively by considering the number of skills to eliminate candidates with common skills. The value of the threshold can be increased gradually to analyze the total number of eligible candidates' resumes. If the number of eligible candidates is shown to be decreased, the threshold value can be reduced and monitored. From the experiments, it is noticed that by decreasing the threshold value, the number of candidates with common skills would increase. Another Threshold,  $T_{SAJb}$ , is used much similar to  $T_{SDJ}$ , to recommend alternative jobs in function JOB\_Alternate.

### Operation of the JOB\_DJ and JOB\_Alternate

This article proposes an algorithm JOB\_DJ to better serve the latent candidates who miss an opportunity due to the lack of a few required skills. The major goals of the algorithm are: First shortlisting the candidates for the Desired job role. Second, based on existing (near potential) skills, candidates will be recommended for alternative job positions. Third, identifying and providing recommendations to improve their lacking skills to apply for the desired job role.

It takes SDJ as input, the count of each skill type in the SDJ constitutes a major part; which is compared against the threshold,  $T_{SDJ}$ . Due to a lack of few 'near potential skills', the candidates shouldn't lose opportunities. With this objective, the JOB\_DJ incorporates another function JOB\_Alternate. It attempts to identify the skills that potential candidates possess and maps with the skills required for alternative job roles. This function takes SAJb as input. The values of this data frame are compared against another threshold,  $T_{SAJb}$  to recommend alternate jobs based on existing skills. Furthermore, the approach is also extended to identify the additional skills required by latent candidates. Thereby recommendations can be generated on these skills to improve profiles. Let  $C_i$  be an individual candidate and  $S_i$  be an individual skill type in SDJ/SAJb. The detailed steps involved are shown in JOB\_DJ and JOB\_Alternate:

```
Sub program function of JOB_Alternate {
for each  $C_i$  in SAJb
   $L_i = []$ 
  for each  $S_i$  in SAJb
    count2 ← SAJb[ $C_i$ ,  $S_i$ ]
    if (count2 >  $T_{SAJb}$ )
       $L_i$  ← append  $s_i$  if
```

```

        if (len (Li>0))
            AltJb←append Li return
            AltJb /* Holds the list of alternative
            jobs to be recommended for potential
            candidates. */
        else
            Write (No alt job)
    Return
}

Sub program function of JOB_DJ      {
for each Ci in SDJ
Li= [] //holds the list of skill types
for each Si in SDJ count←
SDJ [Ci, Si] if(count<TSDJ)
    Li←append Si // identifying
    lacking skills
if (len(Li)==0)
    Write (Shortlisted: Yes) else
    Write (Shortlisted: No)
    Write (Feedback: There is a scope to
    improvement in Li)
    AltLi←append Ci /*
    Holds list of candidates not shortlisted
    for desired job role. Which can be further
    considered for recommending alternate jobs. */
if (ci == AltLi) // Not shortlisted and looking for
alternative job positions
    AltJb =JOB_Alternate()
    Write (Recommended for Alternative jobs,
    Altjb)
else
    Write (Not applicable because you are
    shortlisted for desired job role: Congratulations)
}
    
```

### Case Study

To gather insights from industry experts on IT demand, a survey has been made. Survey questionnaires include Q1. As per your knowledge, what is the most required factor to be considered for an IT job? Q2. Do you feel the data scientist job is the highest-paid job in the IT industry? Q3. Can you please list out a few other highest-paying jobs? Q4. To what extent do you feel the following skills (Table 1) are most required for the data scientist role, please rate the following: (1: Low, 10: High). As per the survey responses it has been observed that special skills are the most contributing factors to IT jobs and the highest paid job is the data scientist.

A data scientist is a proficient person, who knows how to discover meaningful information from raw data. To become a data scientist, one should possess the right set of skills related to various underlying fields of statistics and computer science. However, the list of skills mentioned in the Table 1 got the highest score from survey responses. Henceforth, to validate the proposed algorithms, this article

focused on extracting the special skills required for the data scientist role (Desired job role) as a case study.

As per industry experts' opinions, besides the data scientist role, many other alternative jobs are also in demand nowadays. So, it is important to assist the job seekers in selecting the perfect jobs, which suit with his/her current skills and career desires. Focusing on a few, for example, software developers, web developers, system engineers, quality assurance engineers, power programmers, etc., dictionary-2 (Table 2) is constructed. It includes a set of skill types required for other alternative jobs (respective skills required for these alternative jobs also gathered from industry experts).

Required sample patterns for data scientist job roles are defined in dictionary-1 and patterns for other alternative jobs are defined in dictionary 2 (Table 1 and 2 respectively). Results of a count of each skill type for the data scientist role are plotted using Matplotlib as shown in Fig. 1. The graph has been plotted by considering the count of skill values against X- the axis and candidates against the Y-axis.

The detailed roadmap of how JOB\_DJ and JOB\_Alternate are applied to the data scientist job role and other alternative job roles is shown in Fig. 2. It includes several steps, the steps followed are:

1. The knowledge base, Dictionary-1 is created, which includes the special skill set required for the data scientist role (Table 1)
2. Another knowledge base, Dictionary-2 is created, which includes the other alternative job roles and respective skill types required. It can be considered for generating alternative job recommendations (Table 2)
3. Resumes are parsed by Spa Cy, an advanced library of NLP
4. The NLP Spa Cy library has the Matcher tool, which parses the whole resume to match the respective phrases in the Dictionary-1
5. For each of the phrases found in the data frame, the count of the respective skill type in the SDJ will be updated
6. Once the SDJ is built, JOB\_DJ is used to match candidates' skills with skill types of data scientist job role by comparing with the threshold, TSDJ
7. If the candidate's skill values meet the threshold value, TSDJ, the candidate is assumed to be eligible and gets shortlisted for the data scientist role. Else it identifies the lacking skills and will be recommended to the candidate so that the candidate can improve
8. Step 3 will be repeated to look for the phrases in the dictionary-2
9. For each of the phrases found, the count of the respective skill type in the SAJb will be updated
10. Once the SAJb is built, JOB\_Alternate is used to match candidates' skills with skill types of alternate jobs specified in the dictionary-2

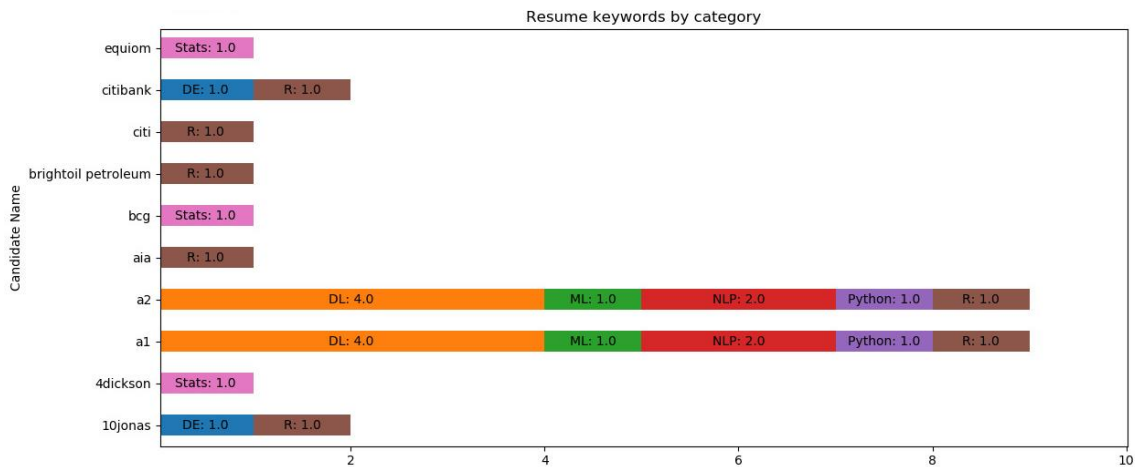
11. If the candidate's skill values meet the threshold value, TSAjb, the candidate is assumed to be potential and alternative jobs will be recommended
12. Else, in addition to this, the model also identifies the other candidates who don't possess the required skills; recommendations can be generated to improve on these skills

**Table 1:** Dictionary-1: Skill set for SDJ (Data scientist)

Statistics	Machine learning	Deep learning	R language	Python language	NLP	Data engineering
Statistics statistical Models	Linear regression	Neural network	R	PYTHON	Nlp	Aws
Statistical Modeling	Logistic regression	Keras theano	Ggplot	Flask django	Topic	ec2
Probability normal Distribution	K means random Forest	Face detection	Shiny	Pandas	Modeling	Amazon
Poisson Distribution	XGBOOST Svm	Neural network	Cran dplyr	Numpy	Lda named Entity	Redshift s3
Survival models	Naive bayes Pca	Convolutional (cnn)	Tidyr	Scikitlearn	Recognition	Docker
Hypothesis testing	Decision trees	Neural network	Lubridate	Sklearn	Pos tagging	Kubernetes
Bayesian inference	SVD ensemble	Recurrent Neural	Knitr	Matplotlib	Word2vec	Scala
Factor analysis	Models boltzman	Network (RNN)		Scipy bokeh	Word	Teradata
Forecasting	Machine	Object		Statsmodel	Embedding	Google big
Markov chain		Detexion yolo			Spacy	Query aws
		Gpu cuda			Gensim nltk	Lambda aws
		Tensorflow			Doc2vec	Emr hive
		ISTM gan			Applications	Hadoop
		Opencv			Words skip	Sql
					Gram bert	
					Chat bot	

**Table 2:** Dictionary-2: Skill set for SDJ (Data scientist)

Software developer	System engineer	Power programmer	Quality assurance engineer	Android developer	Web developer
Machine learning and artificial Intelligence	Assembly language	Scala	IOT	Java	HTML
Cloud computing	Programming	Akka	Block chain	Android SDK	CSS
Software testing	Microsoft office	Play	RFID	Android Studio	Analytical Skills
Docker and kubernete	Oracle	Java/JEE	Artificial Intelligence	XML	Back end basics
DevOps	Java	Spring boot	Ranorex	Kotlin	Javascript
Python	SQL	Cloud foundry	Test Plant eggplant	Object-oriented oriented	Search Engine
java	Statistical methods	Docker	Robot Framework	fundamentals	Optimization
C	GAMP	ReactJS	Watir	SQL	Jquery
C++	Cisco networking	Angular JS	Unified Functional Testing (UFT)	Material Design language	Graphic Design
PHP	C++	Express JS	Katalon Studio	Python	Applications
C#	Algebra	Node.js	Selenium	Node.js	
	Computer networks	Mongo DB		.Net	
	GxP	Cassandra			
	Linux	Hadoop HDFS			



**Fig. 1:** SDJ (data scientist): The count of skill values for each skill type

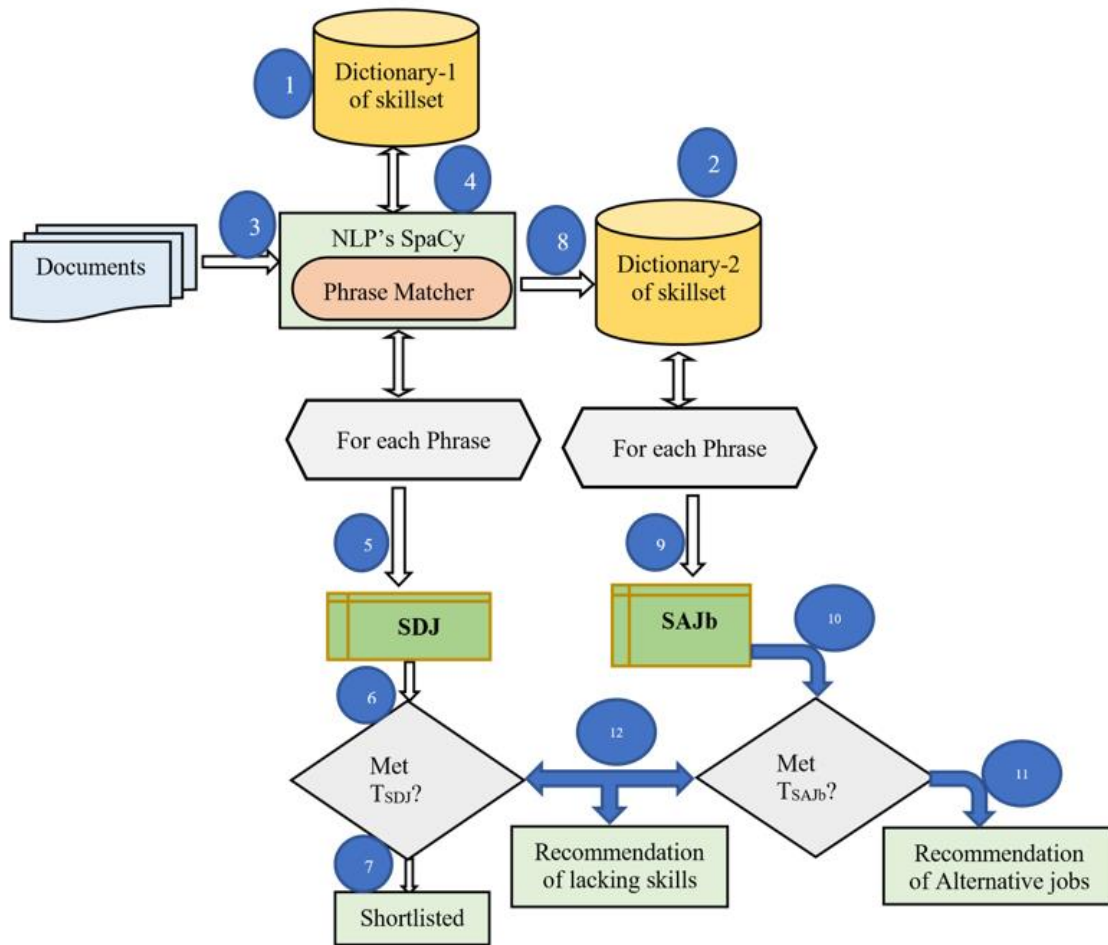


Fig. 2: High-level view of skill selection for resume shortlisting

## Results and Discussion

On inputting SDJ and SAJb to JOB\_DJ and JOB\_Alternate respectively, another data frame (CSV) is obtained; which meets the objectives mentioned in the above algorithms. For effective visualization, Tableau is used by considering this CSV file as input. Tableau is one of the data-visualization tools, used to show the objectives of this study in an effective manner. The respective candidate's status can be viewed in Fig. 3.

In addition to shortlisting the candidates, the model also focuses on:

1. Based on the candidate's existing skills, alternative jobs can be recommended so that the potential candidate shouldn't lose an opportunity (Fig. 4)
2. Another main contribution of this article is to identify and recommend additional skills required by other latent candidates who are not skilled

enough (Fig. 5). This helps candidates in improving their profile to meet career goals

A tree map chart has been used to describe all the candidates' details like their status, feedback, and alternative jobs (Fig. 6) Treemapping is a data visualization technique under Tableau that is used to display hierarchical data.

The primary objective of this article is to shortlist the candidates for the data scientist role. In this article, an objective is to eliminate candidates with common skills, therefore, the Threshold (TSDJ) value is set to two. Among seven input candidate resumes, it can be observed that only one candidate is known to be eligible and shortlisted for the data scientist role; one candidate is known to be potential, alternate jobs can be recommended; and for the other five latent candidates, feedback can be generated to improve upon the skills which candidate doesn't possess. The value of the threshold can be increased gradually to analyze the total number of eligible candidates' resumes.

**Table 3:** The performance of JOB\_DJ and JOB\_Alternate

Input TSDJ and TSAJB	Algorithm	TP	FP	TN	FN	Accuracy
7	JOB_DJ	2	1	2	2	0.57
	JOB_Alternate					
30	JOB_DJ	8	7	6	9	0.46
	JOB_Alternate					
1096	JOB_DJ	279	153	446	218	0.66
	JOB_Alternate					

**Table 4:** The performance of different resume recommendation systems

System #	# Shortlisted resumes	Accuracy
System-1	51	51/67 = 0.761
System-2	53	53/67 = 0.791
System-3	48	48/67 = 0.716
Proposed system (Using JOB_DJ)	56	56/67 = 0.835

**Table 5:** Comparison of JOB\_DJ with traditional systems

Criteria	JOB_DJ	Traditional systems
Unstructured data (.pdf, .jpeg, .doc etc.)	Yes	No
Utilization of existing skills	Yes	Partially
Feedback to improve lacking skills	Yes	No
Alternate job Recommendations	Yes	Yes

Candidate Name	Status
arunkumar	Sorry arunkumaryour resume is not shortlisted.
elonmusk	Sorry elonmuskyour resume is not shortlisted.
ganesh	Sorry ganeshyour resume is not shortlisted.
jaggu	Sorry jagguyour resume is not shortlisted.
rajesh	Sorry rajeshyour resume is not shortlisted.
ramu	Sorry ramuyour resume is not shortlisted.
shiva	congrats shivayour resume is shortlisted.

**Fig. 3:** Candidates' status

If the number of eligible candidates is shown to be decreased, the threshold value can be reduced and monitored. It can be noticed that by decreasing the value To exhibit the effectiveness of the proposed algorithms, various numbers of resumes have been passed and tried for a different levels of thresholds. The performance of both JOB\_DJ and JOB\_Alternate algorithms has been shown in Table 3. The performance of the model is evaluated by comparing the results obtained by JOB\_DJ with the results of manual inspection. With the manual verification, it is confirmed that out of 100 candidates, only 67 candidates are having the minimum required skills to be shortlisted. To predict the accuracy, the same set of resumes was given as input to different resume recommendation systems (System-1, System-2, and System-3), and the prediction is recorded in Table 2. Figure 7 shows the graphical representation.

of the threshold, the candidates with common skills would increase. The value of the threshold can be gradually changed as per the requirement of Human Resources.

The performance of the proposed system using JOB\_DJ is compared with the results of the most preferable recommender systems in the literature survey. The results obtained by the proposed method excel the traditional methods mathematically and practically (Table 3 to 5).

The article proposes algorithms that can be applied to any of the job roles given the dictionary of skillset for the respective jobs; taking one as the desired one and the other as alternative job roles. It focuses mainly on the extraction of information from resumes. The proposed system parses resumes effectively and efficiently as the system is independent of the order and format of the documents; thereby reducing the burden of entering long forms by the candidate.



Candidate Name	Alternative Job Recommendation
arunkumar	Sorry we didnot find any alternative jobs
elonmusk	Sorry we didnot find any alternative jobs
ganesh	Sorry we didnot find any alternative jobs
jaggu	Sorry we didnot find any alternative jobs
rajesh	['AndDev', 'PP', 'QA', 'SD', 'WebDev']
ramu	Sorry we didnot find any alternative jobs
shiva	Not applicable because your resume is shortlised for Data Science Role

Fig. 4: Recommendations for alternative jobs

Candidate Name	feedback
arunkumar	('There is scope of improvement in', ['DE', 'DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])
elonmusk	('There is scope of improvement in', ['DE', 'DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])
ganesh	('There is scope of improvement in', ['DE', 'DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])
jaggu	('There is scope of improvement in', ['DE', 'DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])
rajesh	('There is scope of improvement in', ['DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])
ramu	('There is scope of improvement in', ['DE', 'DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])
shiva	Your technical skills are good . Wait for the further updates about interview

Fig. 5: Identifying and recommending required skills

The figure shows a grid of candidate summaries. A large white box highlights the summary for arunkumar, which reads: "arunkumar Sorry arunkumaryour resume is not shortlisted. Sorry we didnot find any alternative jobs ('There is scope of improvement in', ['DE', 'DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])". Other summaries include: jaggu (Sorry jagguyour resume is not shortlisted.), rajesh (Sorry rajeshyour resume is not shortlisted.), ramu (Sorry ramuyour resume is not shortlisted.), ganesh (Sorry ganeshyour resume is not shortlisted. Sorry we didnot find any alternative jobs ('There is scope of improvement in', ['DE', 'DL', 'ML', 'NLP', 'Python', 'R', 'Stats'])), and shiva (congrats shivayour resume is shortlisted. Not applicable because your resume is shortlised for Data Science Role Your technical skills are good . Wait for the further updates about interview).

Fig. 6: Visualizing the individual candidate's summary



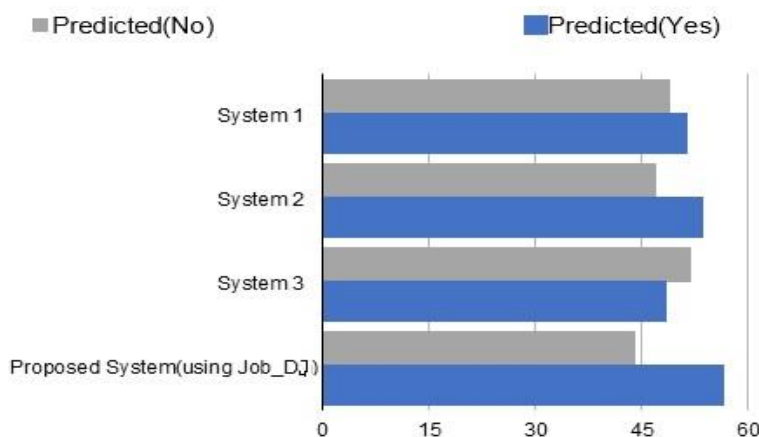


Fig. 7: Performance of different resume recommendation systems

## Conclusion

In this study, two algorithms have been proposed with the objective of skill matching with the desired job role and alternate job recommendations by incorporating raw data (.pdf, .doc). Further, it incorporates the feedback to improve the algorithm performance along with identifying the lacking skills as side information. It has been proved that adding user contextual information in the JOB\_Alternate algorithm (such as the skills that an employee currently possesses, to recommend alternative jobs) generally improves the prediction accuracy for talent acquisition. The proposed system parses resumes effectively and efficiently as the system is independent of the order and format of the documents; thereby reducing the burden of entering long forms by a candidate. To enhance the accuracy of the system's recommendation results, the shortlisting process can be further enhanced to drill down from the data scientist role to include sub-roles in the future. Further, it focuses on a two-way recommendation system. In this study, an approach was developed by exploring only the skill section to identify potential resumes. Future work can be extended to explore more contextual information about the employee in other sections of the resume.

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## Author's Contributions

**Channabasamma A:** Contributed in drafting the article and contributed to conception and design, or acquisition of data, and analysis and interpretation of data.

**Yeresime Suresh:** Contributed in reviewing it critically for significant intellectual content and gave final approval of the version to be submitted.

## Ethics

This article is an original research work. The corresponding author confirms that all of the other authors have read and approved the manuscript and no ethical issues involved.

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